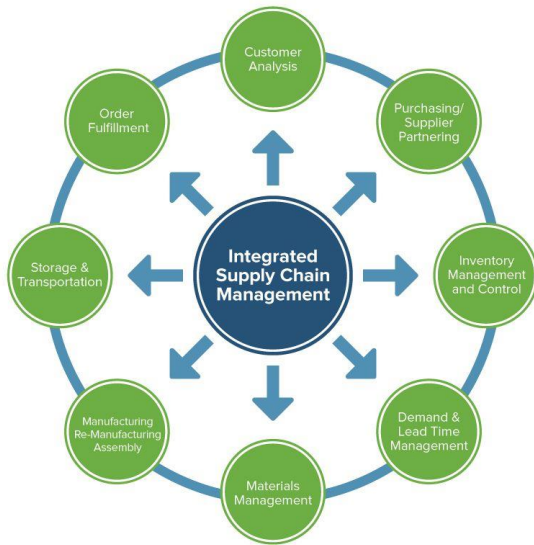


## Integrated Management Systems - Capability Statement



It is the policy of **ARTISTA Engineering Consultancy** to strive for operational excellence and supply its clients with a service that is above their expectation that complies with contractual and agreed requirements. Operations will follow applicable rules, regulations, and legislation. The integrated management system allows normal business decision-making processes to control monitor & reduce risks and verify performance. **ARTISTA Engineering Consultancy** is striving to achieve the highest management standards with emphasis placed upon managing and controlling risks. **ARTISTA Engineering Consultancy** delivers a high-quality product, implements highly safe working practices protects the environment and continuously improve the skills

and performance of all involved to achieve Quality Excellence in friendly working environment. **ARTISTA Engineering Consultancy** is committed to enhancing client satisfaction, continual improvement, and effectiveness of the integrated management system. This integrated policy is appropriate for the organization and provides the framework for establishing objectives and targets. There is a constant drive to satisfy our clients, while always being mindful of our responsibility to our customers, employees and the community. This involves the active participation, endeavor, and ideas of all involved. These high standards of work will be achieved by operating to a quality and environmental integrated management system that meets the requirements of ISO 9001:2015. The system is based on the attitude of **ARTISTA Engineering Consultancy** towards quality, industry standards, and client expectations. Compliance with this policy, objectives, procedures and work instructions is mandatory and binding upon all working for **ARTISTA Engineering Consultancy**.

This Policy is communicated and understood within the organization and is available to the public, clients and interested parties and will be reviewed for continuing relevance.